

HR SOLUTIONS, LLC

Title: Leading by Example – Mindful Leadership by Walking the Talk

Duration: 60-90 minutes

Speaker: Deborah Jenkins, PHR, SHRM-CP

Course Description:

This course was designed to help leaders at all levels gain helpful tools to become successful at influencing, coaching, guiding, motivating, and leading others, starting by being the example. The question beckons, are great leaders born or made? You will discover that the answer is both. You may have natural leadership qualities, but everyone can grow and improve upon where their skills are at presently.

Being a motivational leader can be challenging and frustrating. It isn't always a natural skill to be able to successfully lead others. Tools like this training are designed to help leaders become successful. Attendees of this training will examine what it takes to be an influential leader, and understand that 'do as I say, not as I do' is NOT part of the solution. Take the next step and progress from being a manager to becoming a leader.

Management and leadership are often confused as one and the same when in fact there is a tremendous difference between a manager and a leader. "Showing" an example and "being" that example is a key component. This is accomplished by adjusting leadership objectives from simply demonstrating the "how" to also addressing the "why". Effective leaders inspire, motivate, educate, and empower their teams to perform at their best and become leaders in their own respective roles. Stimulate your team towards individual and organizational success by providing top level leadership.

Learn who is considered a leader and what it takes to be a great leader. The course will explore the three main leadership actions as well as the top ten qualities great leaders possess. Attendees will have opportunity for self-reflection to help identify any shortcomings that need further development as well as current strengths to build from.

With this resource-loaded, fast-paced, and relatable course, you will receive tools, tips, and techniques to use to successfully lead your team. By the conclusion of this training, you will have actionable items and tools to implement the learning objectives and achieve sustained success.

This is a PowerPoint instructor-led presentation that includes lecture, audience participation, key takeaway action plans, and is qualifiable for 1.0 CEUs/instruction hour.

Course Objectives:

- Recognize what it takes to be a great leader
- Realize leading and managing are different
- Learn the 3-d's of leadership
- Identify areas you can use these concepts
- Develop your current leadership strengths and build new skills
- Understand where to turn for help improving your leadership abilities
- Explore best practices
- Learn tips and techniques
- Determine expectations and responsibilities

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Course Outline:

- 1. Who is a Leader
- 2. 3-D Leadership Dedication, Demonstration, Development
- 3. Qualities of a Great Leader
- 4. Dedication, demonstration, and development
- 5. Commitment from the top to all levels
- 6. Monitoring leadership skills including efforts and results
- 7. Reinforcing expectations
- 8. The power of the pause
- 9. Transparency and accountability
- 10. The do's and don't of leading your team
- 11. Leaders vs. managers
- 12. Checking your ego
- 13. Problem-solving
- 14. Leading up and down the chain
- 15. Delegation
- 16. Training and communications
- 17. Action items that will improve each attendee's leadership skills and abilities

Why Attend:

Attending this training will help you and your team grow professional skills and discover how to work towards continued success for yourself, your team, and your organization. It will help you to advance your current success, boost your chances to meet your future goals and aspirations, and to inspire others to follow your lead. Further, this course will help your team better understand company-wide expectations of individuals and teams to achieve desired results. When workplaces incorporate these cultural principles, the work environment becomes a place to look forward to coming into with enthusiasm.

If developing your skills aren't prioritized by you or your organization, you risk individual, team, department, and organizational failure without everyone reaching their full potential.

Who Will Benefit:

Everyone that interacts with others and aspires to continue their professional development will benefit from this training. That includes anyone from front line workers to the leadership team. It is also general information that is relevant to all industries including human resources, medical, legal, hospitality, transportation, government, sales, communications, education, insurance, science, engineering, banking, non-profit, fitness, investment, realty, marketing, construction, and more. Human Resource Professionals, Supervisors, Managers, Business Owners, CEOs, COOs, CHROs, Presidents, Vice Presidents, Employees.

Speaker Profile:

Deborah Jenkins has over twenty years of experience as an Accounting and Human Resources (HR) Professional. She has served in senior leadership roles as well as supporting businesses as an HR generalist, payroll specialist, training and development provider, and benefits administrator. The variety of industries she has contributed to spans the public, private and non-profit sectors. From this, Deborah has derived a broad

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understanding of the challenges facing business leaders, HR professionals, and all personnel. After having spent years broadening her skills, knowledge, and experience, Deborah now serves her clients as a Human Resources Consultant, Leadership Development and Workforce Training Expert, Motivational Speaker and Executive Coach through her business, HR Solutions, LLC.

To prepare her for these opportunities to serve her clients, Deborah earned a Bachelor's Degree in Human Resources Management and an Associate's Degree in Accounting. She further is a certified Human Resources Professional from leading associations in the world, including a Professional in Human Resources (PHR) from the Human Resources Certification Institute, a Society for Human Resource Management Certified Professional (SHRM-CP), and a Toastmaster's Competent Leader (CL). To offer additional value-added tools to her services, Deborah has completed training and is an Authorized Partner and Trainer with Wiley's Everything DiSC®.

Deborah believes that learning is a lifelong adventure, and she continually pursues personal and professional development. She also believes in giving back to her community and has been an active board member for several non-profit organizations including local Toastmaster's Chapters and both the local Society of Human Resource Management (SHRM) chapter as well as the Montana State Council SHRM.

By sharing knowledge, inspiring others, and continually pursuing personal growth, Deborah aspires to ignite both individual and corporate success, thus enhancing overall well-being and shared fulfillment. Her goal is to assist others to develop more effective communications, supportive collaboration, and harmonious concord to reach superior streamlined, successful, and enjoyable results. Starting her own business in 2013 allows her to allocate her energies to accomplish this mission and focus in the areas she's most passionate about: Leadership Development, Workforce Training, Motivational Speaking, and Human Resource Management Consulting.

When Deborah is not working, learning, or volunteering her time, she enjoys hanging out with family and friends, spending time outdoors with Mother Nature, and taking in the arts and entertainment offered in her home state of Montana and beyond.









Scheduling:

Contact us at: <u>HR Solutions | Contact Us (hrs-mt.com)</u>